

Commission: **Refugees & International Migration**

Session : **7th ZONAL MUN-2024**

Sponsors : **Afghanistan, Bulgaria, Central African Republic, China, Democratic Republic of Congo, Ecuador, France, Iraq, Israel, Myanmar, Sierra Leone, Sudan, Yemen**

QUESTION OF: ESTABLISHING APPS FOR REFUGEES TO FIND WORK, SHELTER AND HOSPITALS

The General Assembly,

Considering that countries facing economic challenges may encounter difficulties allocating resources for app development and maintenance,

Deeply concerned that refugees who speak different languages, particularly those who have limited education could find the use of apps rather challenging,

Expressing profound concern about the prolonged processing times for refugees to obtain necessary documentation and access basic services as well as limited internet access and unreliable infrastructure, hindering the effectiveness of the app,

Noting with deep concern that refugees live below the poverty line because they cannot find work due to inexperience and lack of education,

Observing that securing affordable and decent housing often presents significant challenges, frequently resulting in overcrowding, substandard living conditions and lengthy commutes to work and other essential services,

Reaffirming the commitment to the 1951 Refugee Convention and its 1967 Protocol relating to the Status of Refugees,

Fully aware that protecting sensitive information and ensuring the safety and privacy of refugees could be a significant concern, especially if the app collects personal data,

1. Encourages the introduction of an application for a coordinated approach for meeting the shelter needs;
2. Invites partnerships with private sector and international organisations to raise and secure funding, technical expertise and

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resources where public-private partnerships can provide necessary support without overburdening the national budget;

3. Further recommends that these mobile applications be multilingual and accessible to individuals with varying levels of literacy to ensure inclusivity;
4. Promotes tools and offline apps that allow refugees to get emergency contacts, hotlines or crisis intervention services;
5. Requests the development and delivery of training programs tailored to refugees' existing skills and vocational backgrounds, enhancing their employability in host countries;
6. Supports the idea of making temporary housing for refugees until they receive their "temporary residence" card;
7. Emphasises the importance of establishing mobile healthcare units in refugee camps, especially focusing on maternal and child health care;
8. Demands the improvement of access to healthcare services for refugees, including the provision of free or subsidised healthcare and training for healthcare professionals working with refugee population;
9. Recommends the inclusion of a feedback system so that users can report problems, offer comments, ask for support, hence providing ongoing assistance for refugees and help the app get better based on user feedback;

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10. Urges to encrypt all personal data both in transit and at rest to prevent unauthorised access and implement strict access control to ensure only authorised persons can access sensitive data.