



**MINISTRY OF EDUCATION, TERTIARY EDUCATION,  
SCIENCE AND TECHNOLOGY**

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My Ref: MOETEST/RB 137/2023-2024

27 June 2024

Vivalo Ltd  
Lot No. 10  
Link Road Solferino  
Vacoas

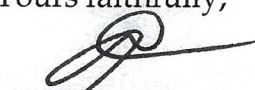
Dear Sir,

**Supply of bottled drinking water with dispensers at the Ministry of Education, Tertiary  
Education, Science and Technology**  
**MOETEST/GOODS/RB 066/2022-2023**

Please refer to the above-mentioned project.

2. Irregularities were noted on several occasions in the delivery of water bottles. Despite various phone calls and emails addressed to your company, the situation did not improve. Furthermore, strange particles were noted in one water bottle, water bottles were not labelled (no date of production and expiry) and water dispensers were not regularly serviced.
3. Thus, this Ministry is of the view that the poor performance of your company has caused much inconvenience to its staff.
4. Consequently, in line with Directive 35 of the Procurement Policy Office (PPO), the Ministry has decided to exclude your company to participate in any procurement exercise for a period of six (6) months as from date of this letter.

Yours faithfully,

  
**G. Ramrekha**  
for Ag Senior Chief Executive